## **Pacific Blue IT**





# Healthy workstations?

How would your business survive with no access to PCs or laptops? If your system went down, what would the impact be on your business?

Managed Workstations helps look after your IT by providing a continuous service health check through the following:

- Building a clear picture of each workstation
- Producing reports on issues
- Highlighting potential risks
- Updating and upgrading software
- Enhancing performance
- Reducing downtime
- Providing on-going support

This all helps you to concentrate on growing your business and increasing your profits.

### THE SOLUTION

We monitor, maintain and support your workstations. 24/7.

Managed Workstations consists of three separate services that can be built up over time to give your PCs and laptops complete support.

#### **MONITORING**

24/7 health check Identifies issues early on Keeps your business running

#### **MAINTENANCE**

Automatic patches and updates Improves PC performance Helps you work smarter

#### SUPPORT

Combines monitoring and maintenance Helpdesk support Reduces downtime

Many customers start with monitoring and then, once we have worked in partnership to build up an understanding of current IT infrastructure, they move on to the full support package so we can provide improvements to performance.